

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Grigore Rusu
Assignee: Dell Products L.P.
Title: System and Method for Event Tracking Across Plural Contact Mediums
Serial No.: 10/728,692 Filed: December 5, 2003
Examiner: Gabrielle A. McCormick Group Art Unit: 3629
Docket No.: DC-05675 Customer No.: 33438

March 2, 2009

Electronically Filed

RESPONSE TO NON-FINAL OFFICE ACTION

Dear Sir:

This paper is responsive to the Office Action dated December 5, 2009, having a shortened statutory response period ending March 5, 2009. Further examination and reconsideration are respectfully requested in view of the amendments and remarks set forth below.